



Marketing memo

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**Return Policy change allowing star marked
(★) U.S. non-stock items to be returned**

● : Inventory maintained. ★ : Inventory maintained in Japan.

Policy change:

Mitsubishi Materials U.S.A. Corporation will officially announce a policy change regarding returns of non-stock items.

As of July 10, 2015, all non-stocked star marked products will now have the following return policy:

- a) ★Inventory maintained in Japan: Same return policy as US stocked item ●
- b) □ Non stock, produced to order only: **Cannot be returned**
- c) Engineering special item: **Cannot be returned**

Sincerely,

Mike Pace

Director of Marketing
Mitsubishi Materials U.S.A. Corporation

